

NEPTUNE CHEMICAL PUMP COMPANY LIMITED WARRANTY POLYMASTER

All Neptune Polymaster units are tested at the factory prior to shipment. Each part used in their construction has been carefully checked for workmanship.

If the Polymaster is installed properly, Neptune Chemical Pump Co, warrants to the purchaser of this product for a period of one year (12 months) after installation or 1.5 years (18 months) after shipment from the factory, whichever comes first. This product shall be free of defects in material and/or workmanship, as follows:

1. Neptune Chemical Pump Co., Inc. will replace, at no charge, any part that fails due to a defect in material and/or workmanship during the warranty period, FOB our factory, Grand Terrace Ca. To obtain warranty service, you must forward the defective parts to the factory for examination, freight pre-paid.¹
2. This warranty period does not cover any product or product part which has been subject to accident, misuse, abuse or negligence. Neptune Chemical Pump Co., Inc. shall only be liable under this warranty if the product is used in the manner intended by the manufacturer as specified in the written instructions furnished with this product.

Any express warranty not provided in this warranty document, and any remedy for breach of contract that, but for this provision, might arise by implication or operation of law, is hereby excluded and disclaimed. Under no circumstances shall Neptune Chemical Pump Co., Inc. be liable to purchaser or any other person for any charge for labor, repairs, or parts, performed or furnished by others, nor for any incidental consequential damages, whether arising out of breach of warranty, express or implied, a breach of contract or otherwise. Except to the extent prohibited by applicable law, any implied warranty of merchantability and fitness for a particular purpose are expressly limited in duration to the duration of this limited warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on how long any implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may have other rights which may vary from state-to-state.

IMPORTANT: Should it be necessary to send the Polymaster to the factory, purge all polymer from the Polymaster before shipping. Failure to do so can cause extensive damage to the polymer to set-up in the pump.

IMPORTANT NOTICE RETURN GOODS AUTHORIZATION

1. All equipment returned to Neptune Chemical Pump Company requires proper Returned Merchandise Authorization Number (RMA).
2. All equipment returned to the factory must first be thoroughly flushed and have all chemical contact areas neutralized.
3. All equipment which has been in contact with chemicals must be accompanied by a copy of the Chemical Product Material Safety Data Sheet (MSDS).
4. Failure to comply with the above instructions will result in equipment being returned to sender, freight-collect, without service.